



APPLICATION FORM FOR A PHOTO ID OPUS CARD – 65 YEARS AND OVER

TICK APPROPRIATE BOX

Lost card New card Card renewal (See note on other side)

TO BE FILLED OUT BY APPLICANT (PROVIDE ALL REQUESTED INFORMATION)

LAST NAME _____ FIRST NAME _____

ADDRESS _____

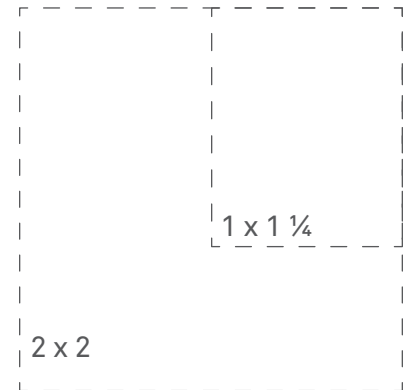
ADDRESS _____ APPARTEMENT _____

CITY _____ POSTAL CODE _____

DATE OF BIRTH _____ TELEPHONE _____

WITH YOUR APPLICATION, PLEASE INCLUDE

- **A recently-taken, full face picture, printed on photo paper - 2 x 2 or 1 x 1 ¼ format**
no photocopies or with any head covering or sunglasses
- **A photocopy of both sides of your existing OPUS card**
(for card renewals only)
- **A photocopy* of any one of these photo ID cards:**
Drivers' licence, healthcare card or passport
*The photocopy will be returned to you
- **Your \$15 payment in the form of a:**
Personal cheque made to the Société de transport de Montréal, money order, bank draft (No cash accepted)
- **Send all application documents to this address:**
Studio de photo - Carte Tarif réduit
1717 rue Berri, Local Gc-r400, Montréal, QC H2L 4E9



Timeframe for processing applications is 20 business days.

REQUIRED SIGNATURE

This document includes a text on the use of personal information entitled (R.S.Q., chapter A-2.1).

SIGNATURE OF APPLICANT _____ DATE _____

OPTIONAL

- I agree to receive information and/or offers regarding public transit.
- I agree to receive information about the OPUS card.

EMAIL _____

ELIGIBILITY

You may apply for a card as soon as you reach the age of 65. A photo ID OPUS card is required to benefit from any price reductions on transit fares granted to persons who meet with eligibility requirements set by transit authorities, according to their individual regulations. Without a valid photo ID OPUS card, a person must pay the regular fare.

ABOUT CARD RENEWALS

Please note that during the renewal process, your old card will be deactivated while your remaining fares (if any) are transferred onto your new card.

➤ **As such, you will need to pay the full fare until you receive your new card.**

INFORMATION CONCERNING THE APPLICATION OF THE ACT RESPECTING ACCESS TO DOCUMENTS HELD BY PUBLIC BODIES AND THE PROTECTION OF PERSONAL INFORMATION (R.S.Q., C. A-2.1)

1. A photo OPUS card is considered a personalized OPUS card. Personal information collected for the purpose of issuing a personalized OPUS card is required to verify, grant or renew the status of persons eligible to obtain and use a personalized OPUS card entitling them to fare privileges, or to renew, modify, replace or cancel a personalized OPUS card, as applicable;
2. This personal information is collected by the organization issuing the personalized OPUS card, for its own use, for the Société de transport de Montréal (STM), which is responsible for operating the computerized integrated system of public transit fare sales and revenue collection (the « Integrated System») for the benefit of Transit Providers participating in the *Integrated System*;
3. Transit Providers participating in the Integrated System are Autorité régionale de transport métropolitain, Réseau de transport de la Capitale, Société de transport de Lévis, Réseau de transport de Longueuil, Réseau de transport métropolitain, Société de transport de Laval and Société de transport de Montréal.
4. The personal information in question will be collected for the following purposes:
 - a) issuing, renewing, modifying, replacing, reactivating or cancelling personalized OPUS cards by Transit Providers participating in the *Integrated System*;
 - b) selling fares, collecting public transit revenue and distributing some of this revenue;
 - c) refunding or replacing fares;
 - d) managing the Integrated System;
 - e) preventing, detecting or curbing fraud;
 - f) planning public transit services (information used not personally identifiable).
5. The categories of persons who may have access to this personal information while performing their duties for the Transit Providers participating in the Integrated System are the following: customer service agents, public transit fare collectors, as well as the Transit Provider's employees and consultants who must review said information in order to perform their duties related to fare sales, revenue collection or public transit revenue distribution, management of the Integrated System, or public transit service planning;
6. The personal information in question is collected on a voluntary basis. Public transit users may opt to purchase transit fares loaded on unregistered cards that do not require the collection of personal information or confer any fare privileges;
7. A customer who declines to provide the personal information required to issue a personalized OPUS card or who declines to identify him/herself for the purpose of modifying, replacing, reactivating or cancelling a personalized OPUS card or to obtain a refund or recoup a fare may be refused the requested service or privilege;
8. Any person who has provided personal information for the purpose of obtaining a personalized OPUS card or to have one renewed, modified, replaced, reactivated or cancelled is entitled to review the personal information about them, obtain a copy of it, or request the correction of any inaccurate, incomplete or ambiguous information or information that was collected in violation of the law. To that end, a written request with proof of identification must be sent to the Access to Information officer at the Société de transport de Montréal (STM), who is in charge of operating the computerized system for the Integrated System, at the following address:
800, rue De La Gauchetière Ouest, Suite 1170, Montréal (Québec) H5A 1J6.