

HIGHLIGHTS – STM'S 2017 BUDGET

The 2017 budget: a firm commitment that upholds the shift in direction

- Initiated in 2015, this strategic shift put improving customer services as the focus of priorities, by establishing two main orientations:
 - Delivery of promised service;
 - reducing the backlog in asset maintenance
- The 2017 budget calls for investments of \$23 M to add service and maintain targeted measures, and further investments of \$887 M for asset maintenance

Montréal and Québec, essential allies for the development of public transit

- A **\$25.8 M** increase in the Agglomération of Montréal's basic contribution, a **6%** increase over last year
- A **\$9.5 M** increase in the Agglomération of Montréal's contribution as part of the SOFIL program, a **55.2%** increase over last year
- **\$11 M** in funding from the MTMDET and the Agglomération of Montréal for mitigation measures related to major roadwork sites (Turcot, Champlain, Bonaventure)

MAIN ELEMENTS OF BUDGET

A promising, balanced and responsible budget

- Thanks to stringent management, the 2017 budget is for **\$1.4 B**
- Current expenses only up by **0.6%**
- Last traditional budget for STM before creation of ARTM
- Sound and stringent management of expenses recognized by:
 - Standard & Poor's AA- credit rating
 - Moody's rating upheld at Aa2 for an 8th year

Fare structure unchanged

- Decision made to keep fares unchanged in January and to review them in July

SIGNIFICANT SERVICE INCREASES

Métro

- Offer of service increased by 5,0 M car-km for a total of 84.6 M car-km, never seen since the three stations opened in Laval
- Additional trains during peak periods on the Green, Orange and Blue lines
- Shorter intervals between trains during rush hour
- « 5-minute max » service until 22:30 on the Green, Orange and Blue lines
- Service extended by 30 minutes on Blue line
- Métro open all night on December 31
- Additional 8% passenger capacity on AZUR trains

Bus and Transport adapté service

- Additional 100 000 hours of bus service, the most since 2012
 - 50 000 for enhancing service
 - Bus network improvement - 15 000
 - Travel times enhancement – 20 000
 - Service level increase – 15 000
 - 50 000 for mitigation measures related to major roadwork sites
- 5% increase in number of passenger rides provided by Transport adapté, to reach 4 million

TANGIBLE MEASURES FOR STM CUSTOMERS

- 18 AZUR trains put into passenger service, for a total of 30
- Full deployment of iBUS with advent of real-time
- Acquisition of 107 air-conditioned hybrid buses, 60 more than initially planned, including 23 as an addition
- Additional bus priority measures to reach a total of 375 km, including reserved lanes and priority traffic lights
- Installation of 310 additional transit shelters with a modern design
- Ongoing deployment of mobile network with ten newly-connected métro station, for a total of 40 stations
- Three fully electric buses in passenger service on the 36 – Monk line, as part of the City Mobility project
- Implementation of *Vision Changeur* in all métro stations

SAFE AND RELIABLE SERVICES THROUGH ASSET MAINTENANCE

- Investments of \$887 M for 2017
 - Asset maintenance : investments of \$887 M as opposed to \$ 535 M in 2016
 - The STM will invest more in the 4 next years than in the last 10 years
 - Elevators operational at Place-d'Armes and Honoré-Beaugrand stations
 - Réno-Infrastructures and Réno-Systèmes programs
 - Replacement of 24 escalators and refurbishment of 39 others by 2020
 - New signage in 6 stations